An Approach of Statistical Methods for Improve Software Quality and Cost Minimization

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Abstract
High quality software products play an important role for economic business growth of any organization. Software companies need to maintain their own existent in business world to facing lots of challenges like defect origins, defect tracking, defect removal, and finding the injected bugs or defects into the software development life cycle. These defects or bugs have breakdowns there economic business growth. In this article, the paper discuss Phase by analysis of software project have the highest probability for finding the errors and bugs during their development time and re-inspected the software products. Software engineers have great competitive pressure to improving the software quality and reducing their skyrocketing of software cost. Cost of quality has big challenges to minimizing failure cost and improving the prevention cost, cost of poor quality is affected by internal and external failure cost. In this article, it describes the approach of cost Models to improve the software quality and statistical process control to minimizing the failure cost. Defect removal matrices to improve the software quality as well as minimizing the internal or external failure cost. Phase by removal process and tracking the defects at each level which are injected during the software development life cycle process. In this methodology it enables the predictions of software quality and reducing the estimated cost.

Keywords: defect injection, fault detection, quality cost model, software quality, statistical methods, quality cost reduction.

INTRODUCTION
The current scenario, very highly competitive markets software development must provide high quality software products to produce. Software quality can achieve higher levels of quality by changing their development process or by product assessment where multitudes of different strategies are available [1][2]. Every decision has its own cost implications that must also be taken into account. By reconciliation the challenging objectives of improve software quality and cost reduction, a quality of cost methods approach provides as a useful framework for comparing available software development process and estimation alternatives[3][4][5]. The cost of quality strategies in software development and confirmation process re-inspect through statistical cost of quality model explored analytically using a sample data set of fundamental mathematical formulation models [4]. In software industries, the general term “quality” refers to what quality plane literature divides into the two corresponding category of software quality models and quality of conformance. However, the quality of design focuses on how the software product design meets consumer requirements satisfaction, quality of conformance is concerned about the quality formed and provide to the end user meets the intended design[4][5]. Quality of design is an integral part of software product quality it only has a minor impact on the substitution between development process and defect tracking strategies [6]. The paper deals, software quality of conformance plays a central role in developing process and defects removal effectiveness [6][7]. The goal of software industries is to identify produced defects before they are deliverer to the customer [8]. A wide range of practice alternative is available. These practices may differ in the choice of defect detection arrangement within a linear regression model, defect detection methods as well as defect tracking efficiencies or effectiveness. Statistical control process towards the goal of achieving high quality exist, defects detection and tracking method are most efficient and cost effective one can be a difficult task for software development process [9]. Phase wise defect detection system where the interplay between development process they can become very complex, software development companies facing the difficult task of defect removal process defect tracking methodology [10][11]. They combination of maximizes software quality of conformance at the lowest cost possible. Paper deals, to address the challenging objective of improving the software quality and cost reduction and, one must first understand the cost of quality of conformance [12]. In addition, metric that seeks to compare different options must reconcile the competing cost and quality of conformance objectives [13]. Statistical control process metric that captures both cost and quality implications of different development and verification options by measuring all costs associated with different levels of software quality of conformance [14]. Defect detection and defect removal metric will incorporate costs pertaining to prevention, curing defects as well as consequences of imperfect quality of conformance including rework, scrap and or field failure costs [15][16]. If the testing time is too short, the cost of the software remains reduced, but the end user may take a higher risk of buying unreliable
software. In this paper, the cost model and statistical methods to predict the potential cost savings and defect reduction expected. The quality of software should have as few defects as possible [2][4][9]. It is accepted that defects will be injected and the objective is to deliver software with few defects within the estimated budget [3][17].

The rest of the paper is as follows related work and literature survey, follows by the next describes about the proposed framework, then after next section analytical results and discussion are follows.

RELATED WORK AND LITERATURE SURVEY

There are several studies conducted by different researchers for producing high quality software and minimizing the estimated cost. In this dimension, most of the studies and research works are done [9]. Quality control and minimizing the estimated cost through the function point and defects injection into the requirement phase. Wolverton et al 1974 module estimated the cost of development of software products, in this module he focus on historical cost data and analysis between new observer cost data [18]. The project estimation model modifies and re-created, cost estimated the models Kemerer et al 1987. The models focused on function point, SLIM, COCOMO, and ESTIMACS. In this models it analysis of large (average of 200 KLOC) software products, Knafl et al 1986 and Kafura et al 1987 both are in-lighted software metrics and function points.

Boehm et al 1981 cost model and calculation of effort estimation for software life cycle development process [19]. Mohanty et al 1981 and Conte both are focus on software effort estimation and cost of quality. In this research Mohanty has proposed cost model, estimation of project size, project development time, and the cost of development has been an insightful process [17]. David Binkley et al 1995 focused on cost effectiveness of the regression testing, in this process improving the software quality and cost effectiveness. Cost model, in this methods finding the root cause analysis and improving the software quality. Ganapathy et al 2014 has proposed cost of quality, in this approach software cost failure rate observed and finding the root cause defects analysis [20]. The proposed method provides the approach for minimization of cost and poor quality of software products. There are several studies conducted by different researchers for producing high quality software and reducing the estimated cost, A. Schiflaucauro and V. Thomson et al 2006 propose quality cost models, in this model practical use of cost of quality suggests that even though quality is consider an important issue [21]. Dale and Wan et al 2002, it focuses on quality costing method policies for industrial level. Most of the researcher only focuses on finding the defects on software developing process for these study Fang Chengbin (2008) was introduce a tool called bug tracing system (BTS), for defect tracing, has the advantage of popularity and low cost, and also improves the accurate tracking and identifying the defects where it is located on software developing lifecycle (SDLC) phases. Stefan Wagner (2008) finding the defects and summarizes the work on defects classifications approaches that have been proposed by two companies IBM and HP. The IBM approach is called Orthogonal Defect Classification (ODC) and the HP approach is based on three dimensions – Defect Origin, Types and models, Pankaj Jalote et al and Naresh Agarwal et al 2007 stressed on how analysis of defects found in first iteration, letter on how to retrieve the feedback for defect prevention to next iterations, leading to quality and productivity improvement. To Improving, the quality of software can be approaches using the same basic principles support by quality leads to W. Edwards Deming, Philip B. Crosby, and Harold F. Dodge. Show that, it will be possible to predict the potential cost savings and defect reduction expected [22]. The processes which can provide to managers/practitioners to devote effort in minimization of failure cost and optimize the prevention cost. Liang-Hsuan chen, Ming-Chu Weng et al 2002, proposed a fuzzy method is introduced in cost of quality, Liang and Weng suggested the quality of control to preventing the defect ratio and lower the failure cost [21][22]. In this methodology is applies and developed by Ming-Chu et al 2010, Lin Zhang et al 2010 extended quality function deployment (QFD) approach to assess quality cost. The behavioral method of various cost categories are studies by chopra et al 2011. The quality of software is heavily influence by proper attention to every phase of development. However, high quality software should have as few defects as possible. It is accepted that defects will be injected and the objective is to deliver software with few defects within the estimated budget. Cost models the specific equations of the model are given and are use subsequently in estimating the cost of an imaginary system [22].

PROPOSED FRAMEWORK

The Proposed Framework illustrates the method used to eliminate phase-by-phase defects removal. To deploy high quality software, it is essential to develop a defect-free deliverable at each phase. A defect is any blemish, imperfection, or undesired behavior that occurs either in the deliverable or in the product [23]. Anything related to defect removal is a continual process and to removing defects, process and technique are use to improve the software quality. Defect analysis at early stages of software development reduces the time, cost and resources required for rework. Early defect detection prevents defect migration from requirement phase to design and from design phase into implementation phase [2][4]. There are several studies conducted by different researchers for producing reliable software through error removal in code lines and software testing. Few authors have given four way of detect defects a) Checklist Based Detection b) Scenario Based Detection c)Perspective Based Detection d)Traceability Based Detection by [7], some author depend upon Defect Density Model and Design Phase Analysis for defect detection [2][6].Defects impediment is a most important part of software quality. Defects injection and finding bugs in process development are the basic explanation for imperfect and software failure that imposes a direct impact on software quality and cost [4][22]. Therefore, the defects must take care of from the starting point of software development process. The proposed frameworks are follows three basic part. Firstly defects injection, in this part software are injected defects and bugs into the software development process. Secondly, defects removal part in this process software is inspection and removing the detected defects and unidentified defects are re-filtration process [24]. The paper first presents a simplified model of defect removal, and develops the details of the model
at the level of individual defect removal at each step in software developing phase.

DEFECT INJECTION DURING SDLC

In this section, it describes about the model gets the defects injected into the different stage of software development processes. In the development processes that are related to defect injections [2][25]. Defects are injects into the product or inter-between deliverables of the products at different phases. All the defects are injected at the beginning of the software development. In the requirement phase, information gathering processes and the development of programming function specifications at that time defects are injects. This inject defects are cumulatively added to the next developing phase. So at the time in testing phase, defects are incur large or in-performance failure rate is high. An empirical study conducted across several project from various service-based and product-based organizations reveals that requirement phase contain 50% to 60% of total defects are injected. 15% to 30% of defects are at design phase. Implementation phase contains 10% to 20% of defects [26]. Remaining are miscellaneous defects that occurs because of bad fixes. Bad fixes are injection of secondary defects due to bad repair of defects [2][25][26].

In most software industries, the project teams are focuses on internal failure and external failure. Failure cost is degrading software quality and improving estimated cost [4][22]. Thus, defects prevention regularly becomes an abandoned component. It is therefore wise to make events that prevent the defects from starting of software development cycle. While the cost of such measures are the nominal, the profit consequent due to overall cost saving are extensively higher compared to cost of prevention and non-conformance cost.

DEFECT DETECTION AND REMOVAL PROCESS

In this section it describes about the model gets the Defect Removal Efficiency [4], competitively analysis, and reducing cost; improve on software quality and time effectively in Iterative Phase Defect Removal Model (DRM). Defect detection, in this stage detected the defects and counts the error
percentage [27]. Next stage is Defect Removal Process; in this stage the model verify and analysis the defect or unidentified defect (Bad fixing) go to re-refine the Next Level. If all the defects are reduced it redirect to the next SDLC processes and iteratively [15]. The paper deals a simple model of the defect removal process to develop formulas for enhancing the quality and reducing the effort. Phase-wise defect injection analysis with cost it clear that low level phase has less amount spent during the software development life cycle. The detection method defects are introduced throughout the software development life cycle and the art of testing is to find as many of them as possible when they are inserted. It is widely recognized that there is a parabolic curve of defect insertion [2][4][10]. The starting point is the requirement specification, which begins by inserting 60% of the defects currently into the each step k.

\[ \text{DRE}_k = (1 - \varepsilon_k) \cdot p_k \]

Let us assume that \( \varepsilon \) and \( p \) are constants:

\[ DRE_c = (1 - \varepsilon_c) \cdot p \]  \hspace{1cm} (1)

The fraction of defects removed relative to the total lifetime defects \( (DRE) \) is:

\[ DRE_c = (1 - \varepsilon_c) \cdot p \]  \hspace{1cm} (1')

The fraction of defects removed in the review/inspection for each step \( k \) [29].

\[ DRE_1 = \frac{MP}{TD} \]  \hspace{1cm} (2)

Where Phase 1 effectiveness \( (E_1) \) and Phase 2 effectiveness \( (E_2) \) [29].

\[ E_1 = E_2 \]  \hspace{1cm} (3)

\[ \text{DRE}_1 = \frac{P_0 \cdot OD}{(1 - \varepsilon_1) \cdot OD} \]  \hspace{1cm} (4)

\[ = (1 - \varepsilon_1) \cdot p_k \]  \hspace{1cm} (Let ‘OD’ is the original defects introduced into the SDLC Phases.)

\[ TD = MP + (E_2 \cdot x \cdot (TD - MP)) \]

\[ Q_k = TD \cdot (1 - DRE_{e,k})^k \]

or:

\[ Q_2 = TD \cdot (1 - DRE_{e,k})^2 \]  \hspace{1cm} (5)

Where,

\[ Q = TD \cdot (1 - E) \cdot (1 - E_2) \]

\[ = TD \cdot (1 - E)^2 \]

\[ = (TD - MP) \cdot E_2 \cdot x \cdot (TD - MP) \cdot \frac{1}{MP} \]  \hspace{1cm} (6)

from equation (5) and equation (6),

\[ Q_2 = \frac{TD}{\mu^2} \]  \hspace{1cm} (7)

Note that \( Q_2 \) is inversely proportional to \( \mu^2 \). The quality improves as the value of \( Q \) is decreases and the value of \( \mu \) increases.

**CONCEPTUAL ECONOMIC MODEL**

In this section paper, describe a cost model introducing the risk level and the time to remove errors. The cost model formulated the mathematical formulas to minimize the expected total software cost and enhancing the software quality [4][13].

Cost of Quality (COQ) is a measure that quantities the cost of conformance and the cost of failure of conformance [4][22]. In this model the cost related to prevention and detection of defects and the costs due to occurrences of software defects.

\[ \Delta \text{COQ} = \sum \text{Cost of Control} + \sum \text{Cost of Failure Control} \]  \hspace{1cm} (10)

Where,

Cost of Control = Prevention Cost + Appraisal Cost  \hspace{1cm} (11)
And

\[
\text{Cost of Failure Control} = \text{internal Failure Cost} + \text{External Failure Cost}
\]  \hspace{1cm} (12)

\[
\text{Cost of Quality (COQ)} = \text{Cost of Control (Prevention Cost + Appraisal Cost)} + \text{Cost of Failure Control (Internal failure cost + External Failure Cost)}
\]  \hspace{1cm} (13)

The Cost Quality Model is high risk due to the failure cost. If the non-conformance cost’s is low the expected total cost of software development is minimize \[31\] \[32\]. So the internal failure or external failure cost due to the effort of rework or unidentified defects or bugs into the software. These occur it calculates and formulated the mathematical formulas are as follows:

\[
\text{Cost of Failure (COF)} = \left\{ \text{pre-delivery rework effort} \times \frac{\sum \Delta \text{applicable phase}}{\sum \Delta \text{Actual Effort}} \right\}
\] \hspace{1cm} (14)

\[
\text{Post-delivery rework effort} \times \frac{\sum \Delta \text{applicable phase}}{\sum \Delta \text{Actual Effort}}
\]

\[
\text{COQ} = \left\{ \text{cost of Appraisal} + \text{cost of Prevention} \right\} \times \text{Effort}
\] \hspace{1cm} (15)

Where,

\[
\text{COA and COP are}
\]

1. \[
\text{COA} = \left\{ \text{Review effort + Testing Effort} + \text{UAT Effort} \right\} \times \frac{100}{\sum \Delta \text{Actual Effort}}
\]

2. \[
\text{COP} = \left\{ \text{PQA effort +DP Effort} + \text{Training Effort} + \text{KT Effort} \right\} \times \frac{100}{\sum \Delta \text{Actual Effort}}
\]

\[
\text{Cost Models Formulation}
\]

In this section it’s describe the statistical mathematical formula to minimize the expected total software cost. Let \(\beta\) and \(\eta\) are independent and identically distributed random variables belonging to weibull’s distribution with density functions.

\[
f(t) = \frac{\beta}{\eta} \left( \frac{t}{\eta} \right)^{\beta-1} e^{-\left( \frac{t}{\eta} \right)^\beta}
\] \hspace{1cm} (16)

Where:

\[
f(t) \geq 0, t \geq 0, \gamma
\]

\[
\beta > 0 ; \eta > 0 ; -\infty < \gamma < +\infty
\]

The cost model function \(m(T)\) is given by.

\[
m(T) = a(1-e^{-f(T)})
\] \hspace{1cm} (17)

The expected software system cost, \(E(T)\) is defined as,(1) the cost to perform testing , (2) the cost incurred in removing error during the testing phase; and (3) a risk cost due to software failure.

The cost to perform testing is given by

\[
E_1(T) = C_1(T)
\] \hspace{1cm} (19)

The expected total time to remove all \(N(T)\) errors is

\[
E \left[ \sum_{i=1}^{N(T)} yi \right] = E \left[ N(T) \right] E \left[ yi \right] = m(T) \cdot \mu_y
\] \hspace{1cm} (20)

Where \(\mu_y\) is

\[
\mu_y = \mu_y(0) = \nu \Gamma\left( \frac{1}{\alpha} + 1 \right) \sum_{j=0}^{V} (-1)^j \frac{\Gamma(V-j)}{\Gamma(j+1)} \left( \frac{1}{\alpha} \right)^{(j+1)}
\]

\(N(T)\) is number of errors to be detected by time \(T\). Hence, the expected cost to remove all errors detected by time \(T\) can be expressed as

\[
E_2(T) = C_2 E \left[ \sum_{i=1}^{N(T)} yi \right] = C_2 m(T) \cdot \mu_y
\] \hspace{1cm} (21)

The risk cost due to software failure after releasing the software is

\[
E_3(T) = C_3 \left[ 1 - e^{-f(T)} \right]
\] \hspace{1cm} (22)

Where \(C_3\) is the cost due to software failure.

\[
\frac{\partial E}{\partial T} = E_1 T + E_2 T + E_3 T
\]

\[
\therefore E(T) = C_1 T + C_2 (m(T) \cdot \mu_y + C_3 (1-e^{-f(T)})
\] \hspace{1cm} (23)

So the expected software system cost \(E(T)\) is defined as (1) cost to do testing, \(E_1 T\); (2) cost incurred in removing error...
during the testing phase, \( E^2 \) and (3) risk cost due to potential faults remaining (unidentified defects or bugs) in the uncovered software defects, \( E^2 \).

**RESULT AND DISCUSSION**

In this section, the model relates the discussed economic factors and other technical factors with the aim to statistical formulation of defects factors at each level [9]. The defect-detection techniques used to manage the quality assurance plan in a development process. Later on, it used the models as a basis for reviewing the observed literature and hence describes only briefly the assumptions and equations [6]. A simplified version of this models is available that can be used to plan the quality assurance of a developing process using historical data [9][12]. It summaries the empirical knowledge available for the quality of defect-detection techniques introducing the approach in general and then describing the relevant studies and results for each of the models factors for different types of techniques and defects in general [4][14][33]. The field of quality assurance and defect-detection techniques in particular has been subject to a number of empirical studies over the last decades. These studies are use to assess specific techniques or to validate certain laws and theories about defect-detection.

Defect removal process at earlier phase it takes less expensive. The cost of defect removal are affected the software quality or software cost. Software cost model incorporating testing coverage and mean value of failure time software [4][13][21]. In the earlier traditional cost items such as testing cost, error removal cost, risk cost and failure cost due to potential faults in the unidentified defects are include associated with the number demands from customers [35]. The optimal release policies that minimize the expected total cost subject to the reliability requirements [10][19]. The optimal software release time that minimizes the expected total software cost. The testing time required to attain the minimum cost is achieve. Thus, the marginal cost for further testing is an increasing the cost of the software [13]. If the testing time required attaining the minimum cost for further debugging is a decreasing functions for an interval of time [35].

(13) PROJECT DATA SET

<table>
<thead>
<tr>
<th>Project</th>
<th>OC</th>
<th>Defect density</th>
<th>sumHALS</th>
<th>sumHA</th>
<th>E(T)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>28</td>
<td>0.008</td>
<td>917443.</td>
<td>0.79</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>12</td>
<td>0.013</td>
<td>404656.</td>
<td>0.77</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>21</td>
<td>0.001</td>
<td>131734.</td>
<td>0.77</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>08</td>
<td>0.013</td>
<td>413245.</td>
<td>0.77</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>5</td>
<td>0.011</td>
<td>313563.8</td>
<td>0.75</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>40</td>
<td>0.007</td>
<td>50157.7</td>
<td>0.75</td>
<td></td>
</tr>
</tbody>
</table>

Figure 4: The Expected Total Cost Function vs Time
The testing cost coefficient, $C_1$ can be estimated to be about 600-700 staff units. It is estimate that there are 370 CPU test-execution units during testing with 1.9 staff unit per CPU unit. The error removal cost coefficient during testing time, $C_2$ is about 60 staff unit per error. The risk cost coefficient, $C_3$ is the cost due to potential faults in the unidentified defects. The value of this cost depends upon the nature of the software applications [3][15][21][29]. Let $C_1$ =600, $C_2$ =60, $C_3$ = 10,000, $\mu_r$ =0.8, $x$ =4.0, $D$ = 100 and assume that the reliability requirement $R_0$ is 0.90. The optimal release time (T) minimizes the expected total cost $E(T)$. The testing coverage at this time is $C(353.5) = 0.9435$ or 94 %. This indicates that it should be need to continue testing the software until the software reliability exceeds 0.90 from the reliability analysis [35], it can be $T = 409.5$ days the software reliability $R(409.5) = 0.90006$. This implies that it need to test that software for additional 56 days and the testing coverage at $409.5$ is $C(409.5) = 0.9692$ or 97% . This indicates that it can stop testing the software. The statistical methodology improving the software quality and minimizing the software cost [13].

CONCLUSION AND FUTURE SCOPE

In this article, the formulation of statistical method to finding the defect injection into the software development phase and removing those defect using the reliable software metrics [10][24]. In this metrics software cost are minimize and improving the quality of software. Defect preventions and defect avoidance methods are improving the software quality and finding the defects where they located [3][26]. The paper presents application of the defects origin iterative method for finding the approximated solution of the Statistical mathematical formulation for Defect Removal Effectiveness problem [6][9][20]. The software companies spend more amount of expenditure on finding the defects and bad fixing. At these averages below 95% in cumulative Statistical Analysis of Defect Removal Effectiveness is not adequate in software quality methods and needs immediate improvements. Defect detection processes play a important role in between development processes and inspection strategies [26]. Software developing companies are focusing the difficult task of removal process and tracking methodology. In this method software quality or risk, analysis cost is affects to the software cost of quality. Statistical control process metric that captures both cost and quality implications of different development and verification option by measuring all costs associated with different types of software failure cost[2][14][21]. The companies that do not measure pre-defects are studied by the author during on-site benchmarks, they are almost always below 85% in Statistical Analysis of Defect Removal Effectiveness and usually lack adequate software quality methodologies; inadequate defect prevention and inadequate defect removal effectiveness are strongly correlated with failure to measure phase defect removal efficiency [9][20]. For software quality is not only free but leads to shorter development schedules, lower development costs, and greatly reduced costs for maintenance and total costs for ownership.

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